

|   | Nagios® (Core) | Icinga® (Core) | MK Multisite® (Core) | WOTAN® Enterprise |
|---|----------------|----------------|----------------------|-------------------|
| <b>Monitoring</b>   |                |                |                      |                   |
| <i>Monitoring of Server, Network components and applications with independent scripts.</i>  | ✓              | ✓              | ✓                    | ✓                 |
| Web-based status view based on intuitive traffic light system.  | ✓              | ✓              | ✓                    | ✓                 |
| <i>Centralised view of current System status.</i>   | ✓              | ✓              | ✓                    | ✓                 |
| Detailed view of all monitored Hosts as well as comprehensive information about all Services.   | ✓              | ✓              | ✓                    | ✓                 |
| <i>Web-based and intuitive configuration as well as different tools for an easy management of larger IT-Infrastructures.</i>  | ✗              | ✗              | ✗                    | ✓                 |
| Quick detection of problems and breakdowns of your IT-Infrastructure.   | ✓              | ✓              | ✓                    | ✓                 |
| <i>Acknowledgment of problems via Web interface.</i>  | ✓              | ✓              | ✓                    | ✓                 |
| Temporary suppression of Checks and Notifications of single/several components during maintenance work.   | ✓              | ✓              | ✓                    | ✓                 |
| <i>Historical reports about failures, notifications and reactions.</i>  | ✓              | ✓              | ✓                    | ✓                 |
| Predefined and permanently updated Check routines arranged by categories (Windows, Linux, Unix, databases, SAP, Router, ...) and organised in packages.   | ✗              | ✗              | ✗                    | ✓                 |
| <i>Integrated Web-robot for the permanent monitoring of critical Web applications (internal or external).</i>   | ✗              | ✗              | ✗                    | ✓                 |
| External Website Checks offered by GHI & Partners as additional Service.  | ✗              | ✗              | ✗                    | ✓                 |
| <i>SNMP Trap Management.</i>  | ✗              | ✗              | ✗                    | ✓                 |
| SAP® End2End – Monitoring.  | ✗              | ✗              | ✗                    | ✓                 |
| <i>SAP® Server – Monitoring.</i>  | ✗              | ✗              | ✗                    | ✓                 |
| End2End – Monitoring to check network performance and availability.   | ✗              | ✗              | ✗                    | ✓                 |
| <i>Password Safe – All Check passwords (even Icinga/Nagios) can be saved in encrypted form. They can be organised via the Web Interface.</i>  | ✗              | ✗              | ✗                    | ✓                 |
| Integrated maps module to display your system status on the basis of images that are saved on the system.   | ✗              | ✗              | ✗                    | ✓                 |
| <i>Extended System Authentication Management:<br/>– Access to specific Hosts and Services.<br/>– Limited number of executable actions.</i>  | ✗              | ✗              | ✗                    | ✓                 |
| Distributed Monitoring (Access to several instances).   | ✗              | ✗              | ✓                    | ✓                 |
| <i>Special failover module for Monitoring with redundant Hardware.</i>  | ✗              | ✗              | ✗                    | ✓                 |
| Easy configuration and Monitoring of critical Business Processes.   | ✗              | ✗              | ✗                    | ✓                 |
| <b>Alerting</b>   |                |                |                      |                   |
| ITIL – conform Alerting<br>Well documented Alerting process which is executed depending on time and type of alert. Selection of different recipients is easily possible. If necessary the execution of a customized escalation process is possible. | ✗              | ✗              | ✗                    | ✓                 |
| <i>Graphical view of Alerting process for Hosts and Services</i>  | ✗              | ✗              | ✗                    | ✓                 |
| Alerting via SMS or Call.   | ✗              | ✗              | ✗                    | ✓                 |
| <i>Connection to Active Directory and centralized management of contacts</i>  | ✗              | ✗              | ✗                    | ✓                 |
| Easy management of user's absent times.   | ✗              | ✗              | ✗                    | ✓                 |
| <i>Webbased GUI for the creation of on-call schedules including type of alert and the possibility to embed a customized holiday calendar.</i>   | ✗              | ✗              | ✗                    | ✓                 |
| <b>Reporting</b>  |                |                |                      |                   |
| <i>Realtime performance reports (CPU-Load, Network-Traffic, Memory Usage, ...) via Web-interface.</i>   | ✗              | ✗              | ✗                    | ✓                 |
| Availability reports based on Service Level Agreements (SLAs).  | ✗              | ✗              | ✗                    | ✓                 |
| <i>Automatic and individual documentation based on our integrated Wiki System, including templates and emergency manuals.</i>   | ✗              | ✗              | ✗                    | ✓                 |
| Automatic creation of configuration reports, emergency manuals, SLA reports.  | ✗              | ✗              | ✗                    | ✓                 |

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| <b>Integration of Third-party Software</b>   |                |                |                      |                   |
| Central Syslog-Management  | ✘              | ✘              | ✘                    | ✔                 |
| <i>Software &amp; Hardware Inventory</i>   | ✘              | ✘              | ✘                    | ✔                 |
| ITIL – conform Help & Servicedesk  | ✘              | ✘              | ✘                    | ✔                 |
| <b>Support &amp; Maintenance</b>   |                |                |                      |                   |
| Ongoing, partly automated updating and testing of the used Software.                 | ✘              | ✘              | ✘                    | ✔                 |
| <i>Workshops, individual extensions, phone/Email Support.</i>                        | ✘              | ✘              | ✘                    | ✔                 |
| Individual support when integrating/migrating existing and/or internal applications. | ✘              | ✘              | ✘                    | ✔                 |